

Amwell Group Practice

Date

1st November - 30th
November 2015

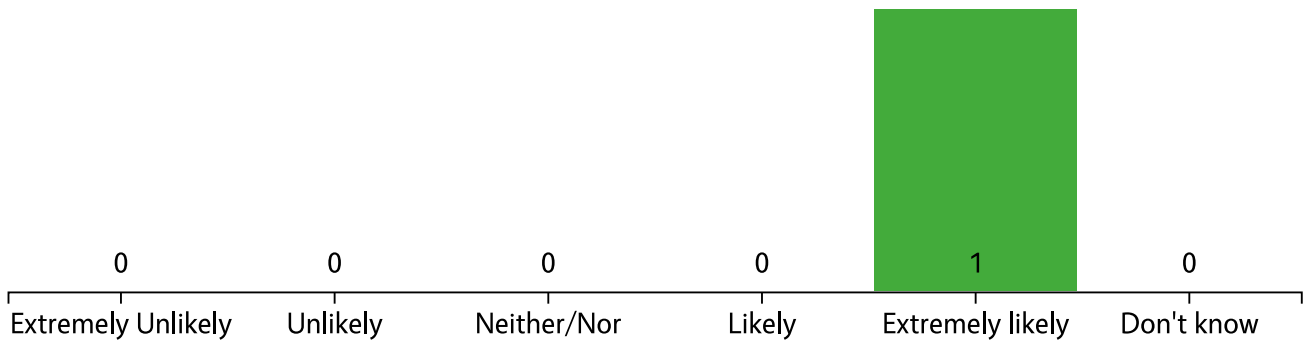
Average score this period



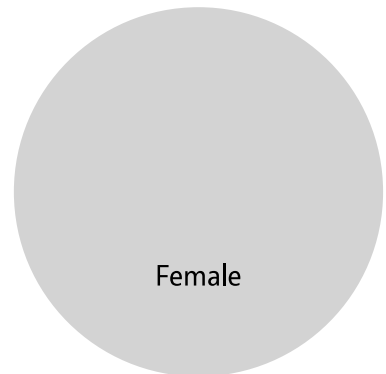
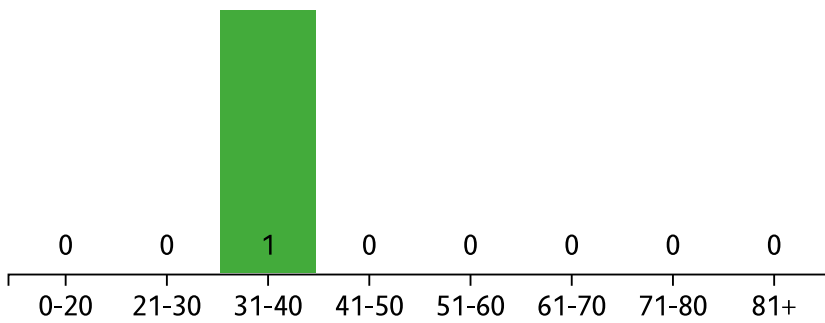
Reviews this period

1

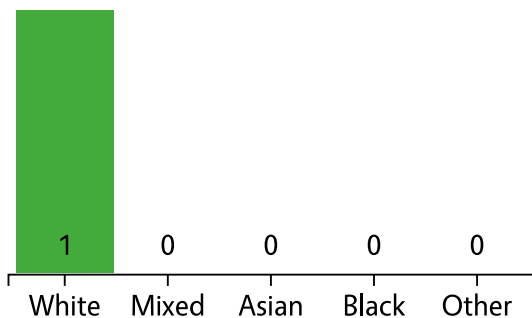
Reviews by score this period



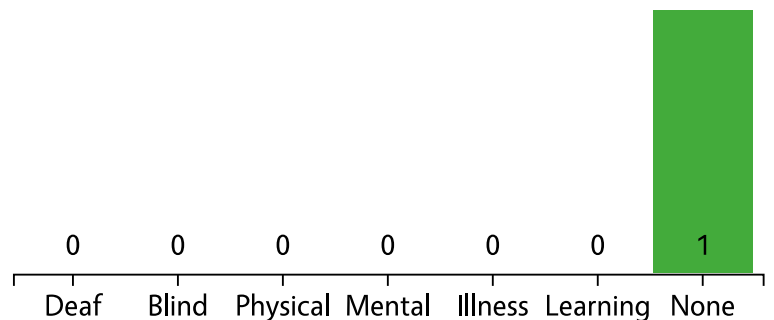
Reviews by age



Ethnicity



Long-standing conditions



5

Involvement	5.00	I am a mother to 3 children and pregnant with my 4th. I have a very demanding job with long hours and a severely disabled child. The staff are always helpful and courteous and doctors offer to help deal with challenging situations involving my disabled child, including home visits and out of hours. Even though we live very close by my child's disability means being in the surgery environment can be very challenging. His behavioural problems mean my child can be very disruptive for other patients. Staff never judge this. However I would like to see a bit more support in enabling us to get to surgery when we need to and with a safe room for us to wait, away from the main waiting area.
Cleanliness	5.00	
Staff	5.00	
Appointment	3.00	

Source: online