

# Amwell Group Practice

Date

1st February - 28th February 2018

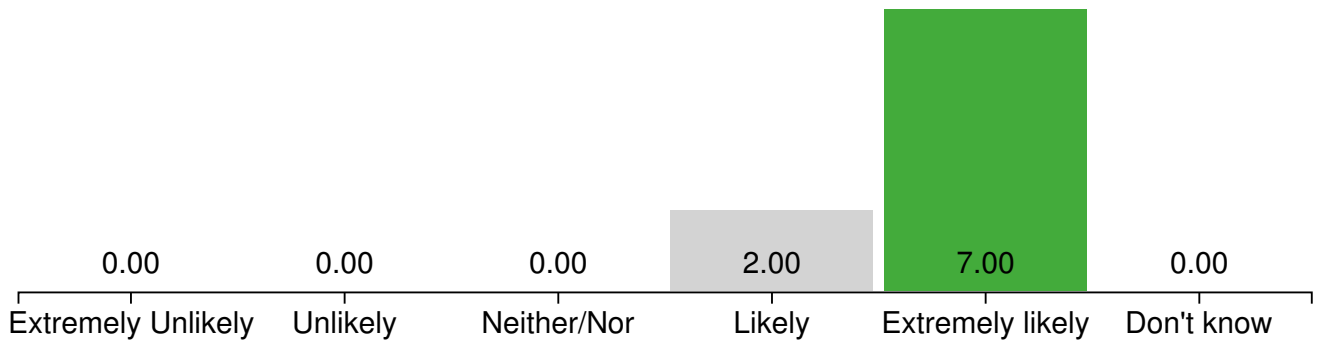
Average score this period



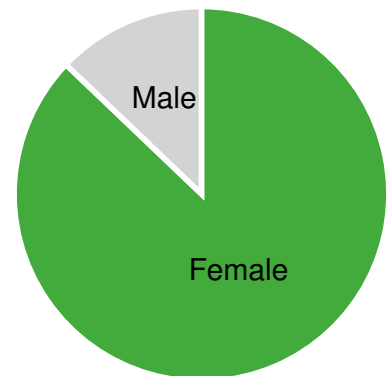
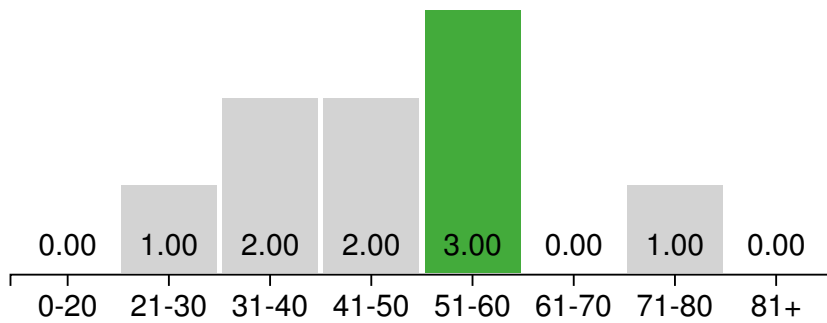
Reviews this period

9

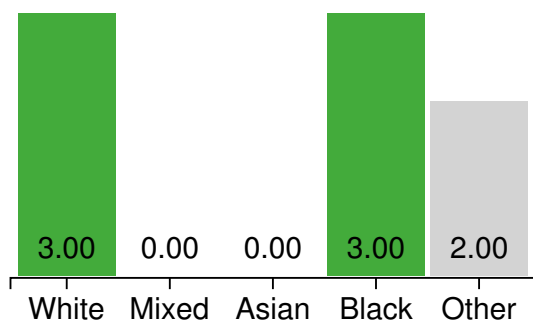
Reviews by score this period



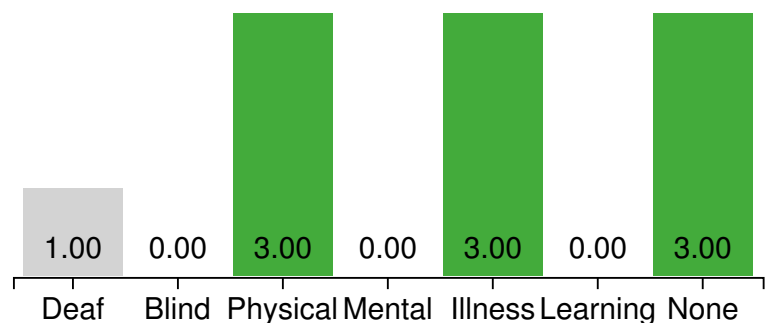
Reviews by age



Ethnicity



Long-standing conditions



5

Involvement	1.00
Cleanliness	1.00
Staff	1.00
Appointment	1.00

Source: offline

The Doctors & Nurses are excellent

I have received the best treatment over the years

4

Involvement	4.00
Cleanliness	4.00
Staff	5.00
Appointment	4.00

Source: offline

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	3.00

Source: offline

If you can't attend the surgery you can still speak to a GP about your concern and get help before an appointment

~~✗~~ Improvement!

If you could get to see a GP without a long wait (sometimes a two week wait).

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	3.00

Source: offline

Doctor Davies David and Karen (the nurse) are always very helpful for 17 years.

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

first time visiting.  
Impressed!

4

Involvement	4.00
Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

# 5

Involvement	5.00
Cleanliness	4.00
Staff	4.00

Source: offline

I came in a few weeks before Christmas. It was my first visit. Dr Seow was lovely and referred me to the cancer clinic. Ten weeks later I wanted to say how much I appreciated all the care / telephone calls I have received.

# 5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

Very friendly very caring. x

# 5

Involvement	1.00
Cleanliness	4.00
Staff	5.00
Appointment	2.00

Source: offline

When you can get an ~~appoint~~ appointment doctors are very helpful.