

# Amwell Group Practice

Date

1st June - 30th June  
2016

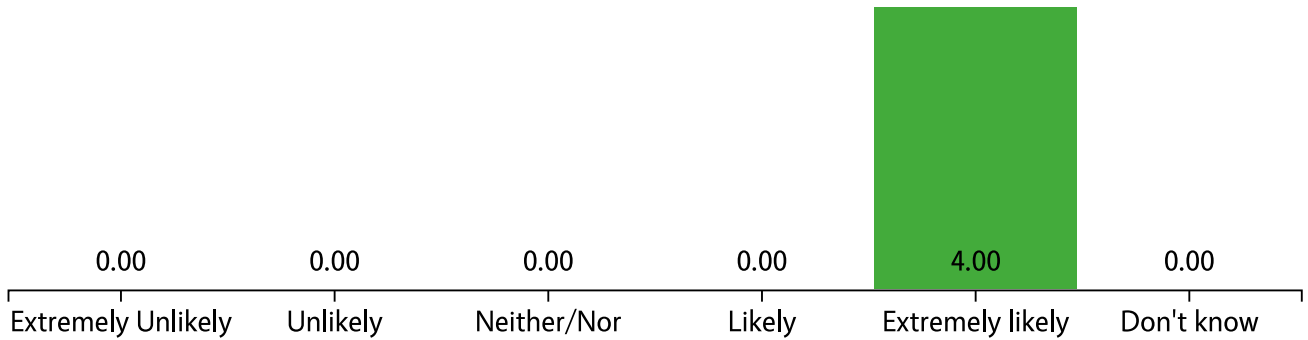
Average score this period



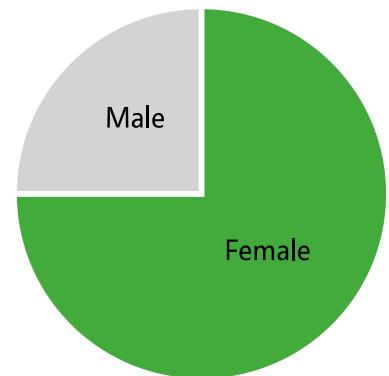
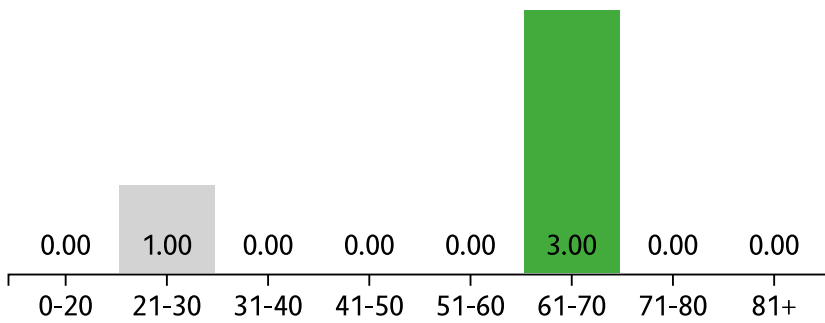
Reviews this period

4

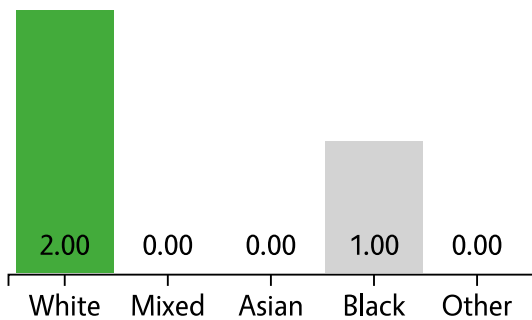
Reviews by score this period



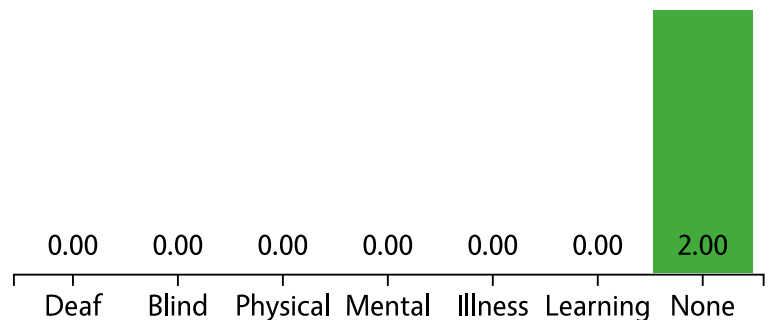
Reviews by age



Ethnicity



Long-standing conditions



# 5

Cleanliness	5.00
Staff	5.00
Appointment	2.00

Source: offline

Making an appointment by phone not always easy — the doctors have too much work and are constantly busy — so first appointments usually have to be booked two weeks ahead — unless emergency.

# 5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	4.00

Source: offline

The doctors at this surgery make you feel they've considered your individual details, they involve you in their decisions & advice, and make you feel "safe" and well cared for.

# 5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

The staff at reception are polite and helpful.

i was able to get an emergency app on the same day.

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

Front reception  
top class