

Amwell Group Practice

Date

1st June - 30th June 2018

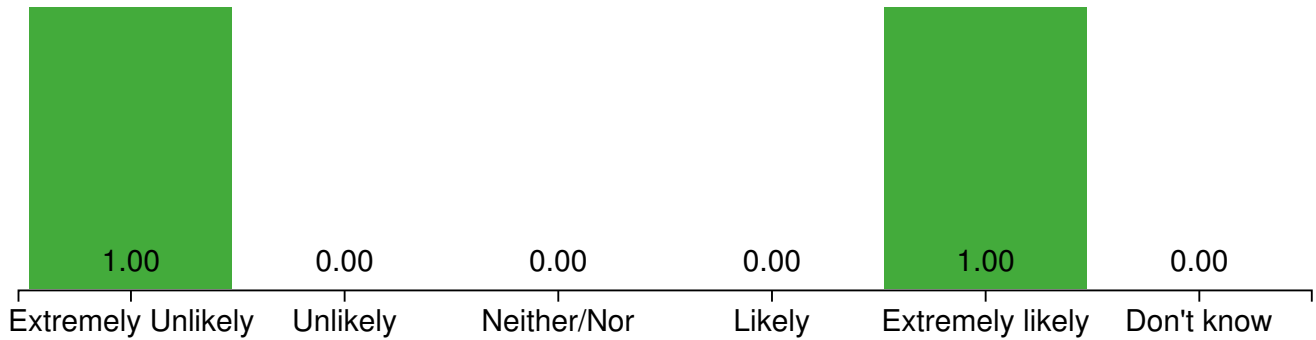
Average score this period



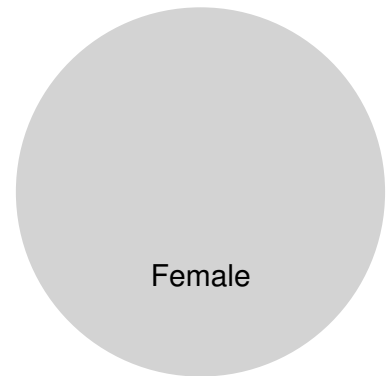
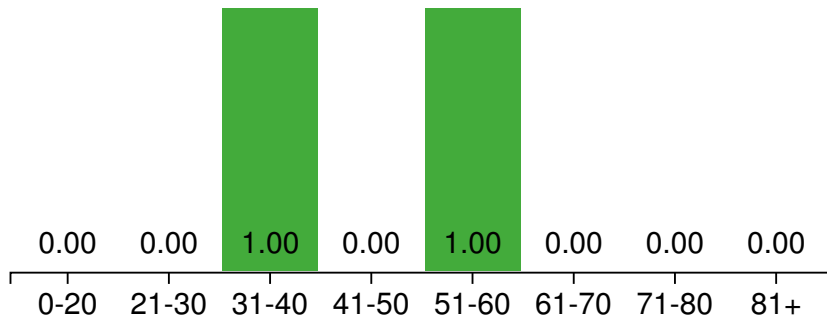
Reviews this period

2

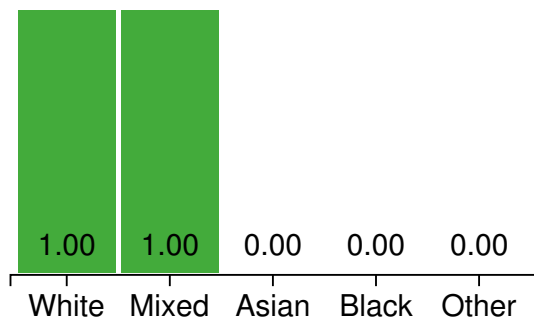
Reviews by score this period



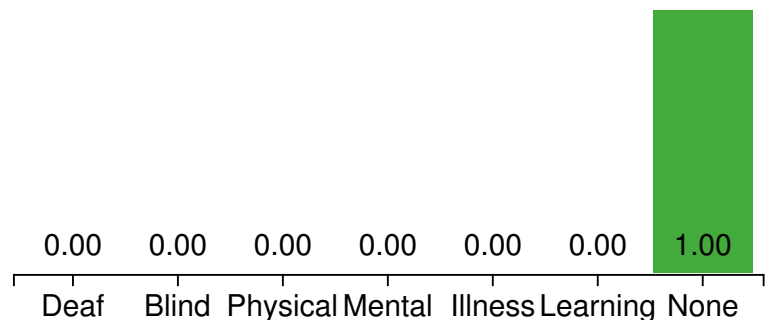
Reviews by age



Ethnicity



Long-standing conditions



5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	4.00

Source: online

1

Involvement	1.00	I went to register and stood in the lobby for over 20 minutes
Cleanliness	2.00	without being acknowledged by the three receptionists. They
Staff	1.00	were talking amongst themselves and not on the phone. A
Appointment	1.00	simple "we'll be with you when we can" would have been great
		but I was not even looked at. When I tried to ask the receptionist
		for help, she glared at me but didn't speak. Finally after over
		twenty minutes I was called up and then treated very rudely.

Source: online