

Amwell Group Practice

Date

1st March - 31st
March 2018

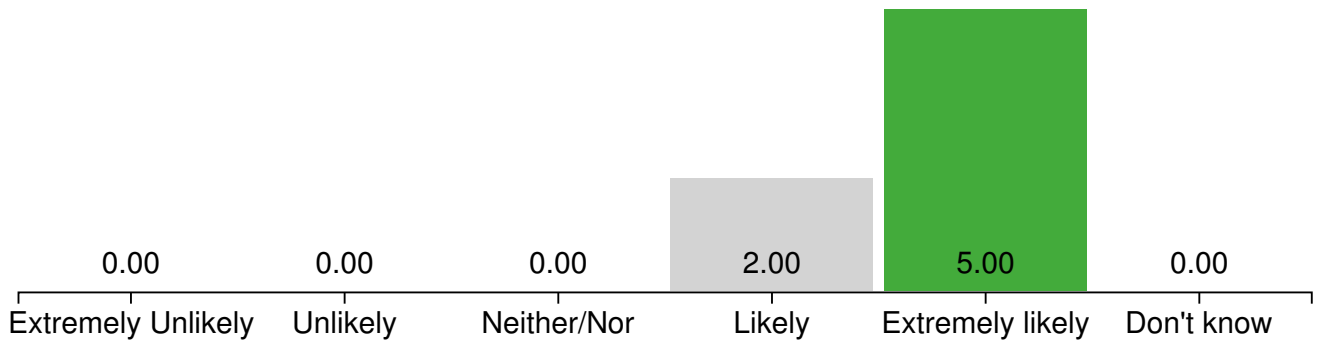
Average score this period



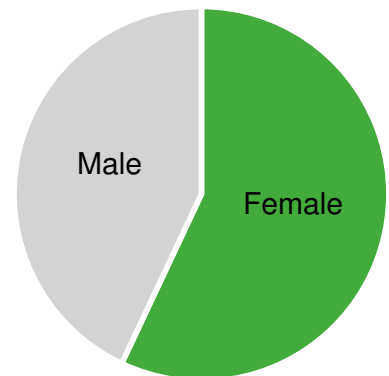
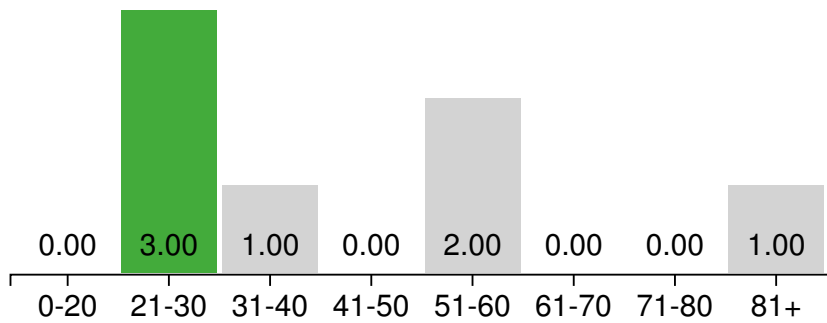
Reviews this period

7

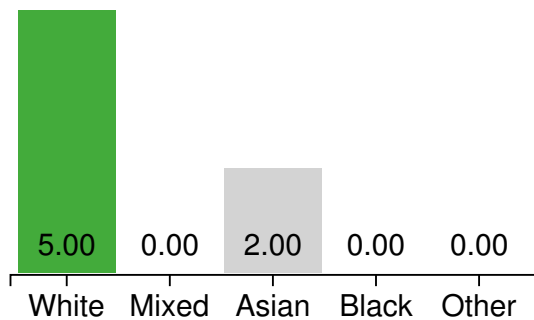
Reviews by score this period



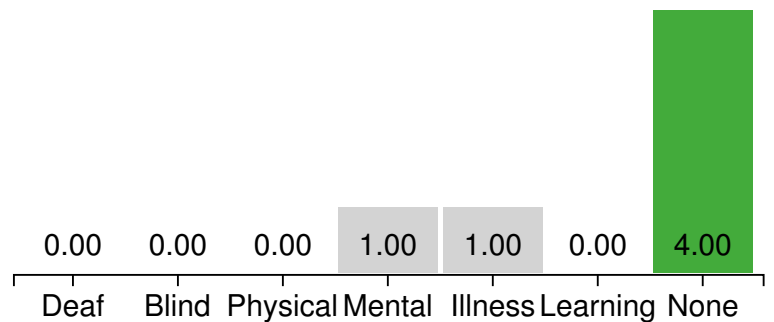
Reviews by age



Ethnicity



Long-standing conditions



5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	4.00

Source: offline

I ONLY JOINED RECENTLY AFTER SEEING HOW WELL MY NAN (WHO HAS BEEN A PATIENT FOR OVER 30 YEARS) HAS BEEN LOOKED AFTER.

THE STAFF HERE ARE MUCH EASIER TO COMMUNICATE WITH THAN MY PREVIOUS SURGERY.

VERY PLEASED WITH MY CARE SO FAR - NO COMPLAINTS.

5

Involvement	4.00
Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

Detailed, friendly and wide ranging.

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

On telephone appointment, Dr's are quick to response to queries.

5

Cleanliness	5.00
Staff	5.00
Appointment	3.00

Source: offline

I like the care I receive at the surgery.

4

Involvement	5.00
Cleanliness	3.00
Staff	4.00
Appointment	3.00

Source: offline

4

Involvement	5.00
Cleanliness	4.00
Staff	4.00
Appointment	2.00

Source: offline

The Doctors at this Surgery are exceptional- especially Karing Upton & Dr Moore. Its difficult to get an appointment though. That would be my only gripe.