

Amwell Group Practice

Date

1st May - 31st May
2017

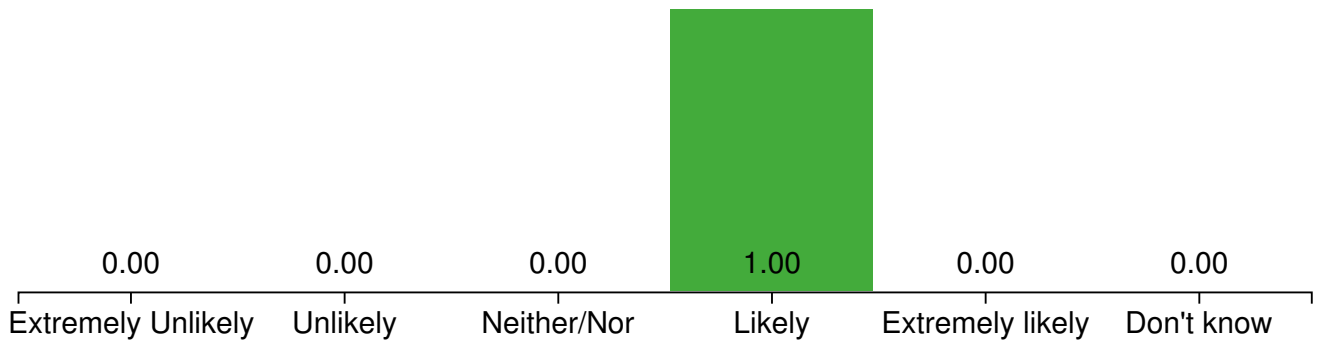
Average score this period



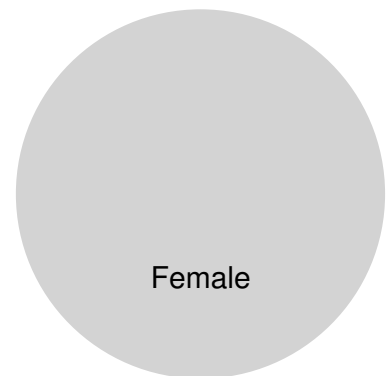
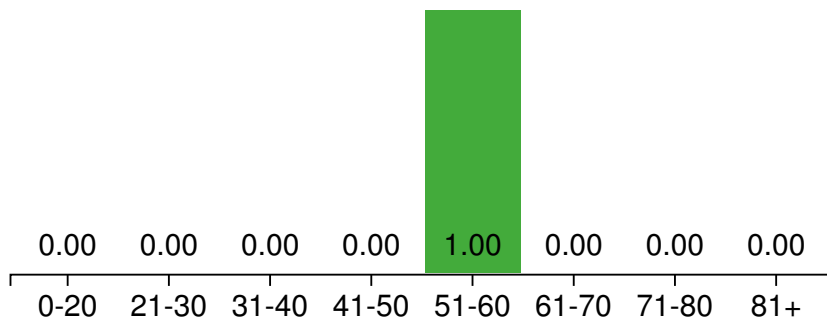
Reviews this period

1

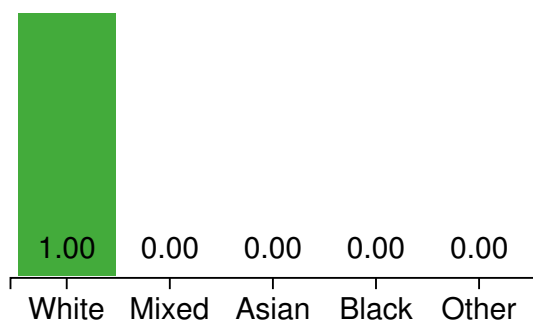
Reviews by score this period



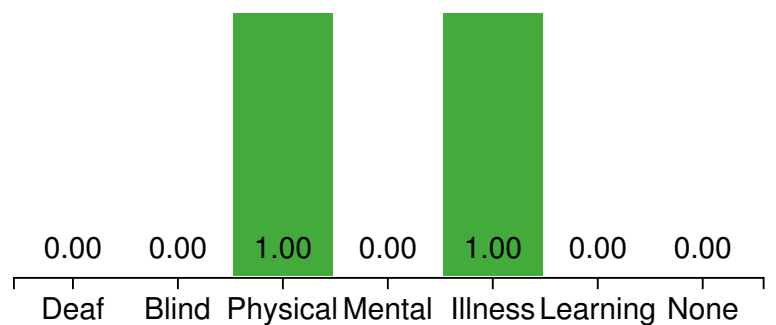
Reviews by age



Ethnicity



Long-standing conditions



4

Involvement	4.00	Very difficult to see a "named" (regular) GP. If you have long
Cleanliness	4.00	term health conditions, continuity of care is important, and I find I
Staff	4.00	generally have to wait 2-3 weeks to see my named GP. This is
Appointment	2.00	further compounded by the fact that appts are only released 4

Source: online

weeks in advance. On several occasions, I have been told that I simply cannot make an appointment with a specific GP and I will just have to keep phoning in to see if new appts have been released. If you need to see a GP every now and then and don't care if you see the same GP or just anyone, this is fine. If you need regular care and want to see the same GP each time, this is very difficult.