

**Amwell Group Practice
Patient Participation Meeting
8th March 2016**

Present: Mr Peter Floyd - Practice Manager
Sonia Hehir - PPG Coordinator
ER - patient
JB - patient
AD - patient
JD - patient
JC - patient

Apologies:

JW - patient

1. Welcome, Introduction and Apologies

Peter Floyd and Sonia Hehir welcomed everyone to the meeting.

2. Minutes of the last meeting

Agreed

3. CQC (Care Quality Commission)

Peter Floyd talked to the group about our upcoming CQC inspection. The CQC is an independent regulator of all health and social care in England. They inspect, monitor and regulate all hospitals, care homes, home-care agencies, GP surgeries and dental surgeries. We do not have a date yet for our inspection but it will happen before September 2016. He advised the group that an inspector from the CQC may want to talk to a member about the work that the PPG does.

Action: Sonia

4. PPG - Moving Forward

Guest Speaker - Priscilla Barnes

Priscilla is a member of a PPG in Lambeth she came along to the meeting to talk to our members about the work her PPG does. The group meet up on a regular basis and their projects range from health promotion in the practice to organising question and answer sessions for their patients with a GP Partner and other members of the practice team.

Peter talked to the group about moving forward in the coming year and the importance of the PPG being patient lead as opposed to practice lead. With this aim a discussion was had about electing a Chair, Vice-Chair and

secretary from within the PPG and the wider Virtual Patient Group. Once this had been agreed the group could agree a business plan and action points for the coming year.

It was agreed that anyone who was keen on taking on any of the discussed roles should advise Sonia Hehir and that an email should be sent to member of both groups along with nomination forms to allow other members to put themselves forward should they wish.

Nominations and proposals should be available for the next PPG meeting where a decision will be made.

5. AOB

None

Date of next meeting: 26th April 6.30-7.30pm at the Amwell Group Practice