

**Amwell Group Practice  
Patient Participation Meeting  
6<sup>th</sup> September 2017**

Present: Sonia Hehir - PPG Coordinator

ER - Joint Chair

JB - Joint Chair

JW- patient

AD - patient

JD - patient

JC-patient

Sign Language Interpreter

Apologies:

Peter Floyd - Practice Manager

DF - patient

EC - patient

**1. Welcome, Introduction and Apologies**

ER welcomed everyone to the meeting

**2. Minutes of the last meeting**

Agreed

**3. Matters Arising**

ER reminded the group that his term as Chairperson was coming to an end. It was agreed that discussions would take place on the nomination of a new chair and vice chair at the next meeting.

**4. Workshop Events**

The group discussed again organising workshop events. It was agreed more work was needed on these events including the best way to take them forward. For example, is there a possibility of inviting speakers to the practice for the morning or afternoon to be available for patients to speak to? Something like this could be set up on the community room along with the help of group members and could be advertised in the practice, local shops and on the practice website. We talked about Dementia and the effects this has on the patient and their families. We could look at groups who give advice and help to these patients - for example Age UK and Dementia UK and ask if they have a spokesperson to come in to give patients advice. If this is not possible we could perhaps arrange this just with the group getting as much information as possible to pass on.

**5. Health promotion at the practice**

The last health promotion at the practice was on mental health services in Islington. This proved to be a great success with the patients and raised awareness on the services on offer - in particular those services where the patient could self-refer. The group agreed that the next promotion should be on healthy eating. Sonia already has some information leaflets and will liaise with Orla O'Neill the practice healthcare assistant on any further useful information she may have.

**6. Publicising Information/Website**

ER previously requested information regarding traffic on the website he will then look at the best way to improve it. This was supplied by Sonia, ER will come back to the group with any ideas on the best way to use the website to publicise healthcare resources.

**Date of next meeting: Wednesday 13<sup>th</sup> December at 6pm-7pm**